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CREATE CHANGE

What Have We Learnt?

And next steps....

Summing Up

We hope that as a result of today's HRO Forum we've given you:

- ❑ A clearer appreciation of what we do, and do not, know about High Reliability Organisations and High Reliability Organisational Principles.
- ❑ Insights into how organisations could lead for higher reliability, both generally and in specific areas such as environmental management.
- ❑ Something to think about on how High Reliability Organisational theory might intersect with regulation, innovation, and social performance.
- ❑ Points to consider as you ponder your next steps....



Delving Deeper

- ❑ Just a reminder that the research papers today's presentations are based on, as well as the presentations themselves, are all available online at:

<https://smi.uq.edu.au/project/high-reliability-organisations-hro-forum>

- ❑ Those wanting to talk further with individual researchers are also very welcome to do so – we can facilitate this.
- ❑ And, we'd really like to know how valuable – or otherwise! – you have found today's Forum.
- ❑ We'll shortly be emailing you a survey, and would very much appreciate it if you could take 10 minutes to give us your feedback.



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Thank you

Susan Johnston | Program Leader
Governance and Leadership Program
Sustainable Minerals Institute
susan.johnston@uq.edu.au
+61 448 114 818